

What's New in Business Central 2025

Release Wave 2 (BC27)



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This wave focuses primarily on the integration of artificial intelligence (**AI**) and **Copilot**, streamlining financial management, and improving reporting.

Version BC27 is strongly focused on **AI and automation**, aiming to increase user productivity and make working with data and decision-making easier.

Minor updates like BC27.1 and others usually focus on bug fixes and minor stability and performance improvements.

1.1 Copilot and AI Agents (Key Focus of BC27)

AI is becoming a central element for smarter, faster, and more intuitive work.

- 🟢 **Analysis Assist:** Allows users to ask questions in natural language (e.g., “Show me top customers by turnover this quarter”) and get instant insights without technical knowledge.
- 🟢 **Autofill with Copilot:** Smarter automatic data filling (e.g., contact details).
- 🟢 **Enhanced Copilot Chat:** Ability to ask data-related questions in the system and generate ad-hoc analyses, including data from related tables.
- 🟢 **Advanced “Tell Me” Search:** Faster and smarter search for pages and reports.
- 🟢 **Sales Order Agent:** Automates sales order processing, where AI extracts data from emails and creates orders.



Overview of AI Improvements in 2025

-  **Copilot** – Feature available in CZ and without additional fees.
-  **Agents** – This functionality is not yet available in CZ, and the agent's price depends on credit/token consumption.

Tool / Wave	Feature Name	Description & Benefit	Focus Area
Agent (Wave 1)	Sales Order Agent	Data Entry Automation: Agent monitors emails, recognizes customer requests, extracts data (items, quantity, delivery address), and automatically suggests/creates a sales order or quote in BC.	<i>Sales & Customer Service</i>
Agent (Wave 1)	Payables Agent	Invoice Processing Automation: System automatically downloads supplier invoices (from emails/SharePoint), interprets data, and creates purchase documents in BC, reducing errors and saving accountants' time.	<i>Finance & Purchasing</i>
Copilot (Wave 1)	Sumarizace	Quick Overviews: Copilot creates a short, bullet-point FactBox on cards (customer, order, item), summarizing key information about the record and its status in a few sentences, making orientation easier.	<i>User Interface</i>
Copilot (Wave 1)	Autofill	Smarter Data Entry: Copilot suggests values for fields on cards and documents (except lines) based on historical or frequently used data, speeding up and improving accuracy.	<i>User Interface</i>



Tool / Wave	Feature Name	Description & Benefit	Focus Area
Agent (Wave 2)	Enhanced Payables Agent	Advanced Context Matching: Agent is improved for better matching of purchase orders with invoices, even in complex cases (e.g., without unique reference numbers), using historical data and AI.	<i>Finance & Purchasing</i>
Agent (Wave 2)	Enhanced Sales Order Agent	Processing Complex Requests: Agent now handles more complex queries, processes email attachments, and provides Capable-to-Promise responses based on real-time inventory availability.	<i>Sales & Logistics</i>
Copilot (Wave 2)	Contextual Chat for Analysis	Deeper Analysis: Enhanced Copilot Chat can include data from related tables not directly in the current view (e.g., querying supplier details when viewing item lists).	<i>Reporting & Analysis</i>
Obecné	AI Agent Framework	Foundation for the Future: Microsoft is building a platform for autonomous agents that can coordinate and perform more complex work tasks across different systems without constant human intervention.	<i>Entire System</i>



1.2 Financial Management and Reporting

- **Improved Financial Statements:** Replacement of old account schedules with new features for consumers, owners, and report administrators.
- **Audit Trail Report:** New report for detailed display of transaction and change history in the system, crucial for audit and compliance.
- **Improvements for Deferrals and Accruals.**
- **Multi-year Comparison** for balance sheet values and income statement movements in financial statement column definitions.

1.3 Reporting and Data Analysis

- **Improved Power BI Apps:**
 - ✓ New and improved Power BI apps for **Projects** (profitability analysis) and **Finance** (cash flow improvement).
 - ✓ **Dynamic Dimension Names** in Power BI apps.
- **Extended Report Layouts:** Selected reports now have Word and simpler Excel layouts for easier editing.

1.4 Supply Chain Management and Integration

- **Deeper Shopify Integration:**
 - ✓ Synchronization of market-specific prices,
 - ✓ mapping employees to salespeople,
 - ✓ improved troubleshooting tools.
- **Inventory Management Improvements:** Enhanced personalization for cards and templates. Users can now add more fields to key cards and their templates.
- **Concurrent Posting:** Allows multiple users to post inventory entries simultaneously.



1.5 Sustainability Management

- **ESG Reporting:** Features for tracking sustainability metrics (emissions, energy consumption) are built directly into BC.
- **Preparation for CSRD:** Reports to facilitate preparation for the Corporate Sustainability Reporting Directive requirements.

1.6 News for Czech Localization (CZ)

- Improved control of advances on purchases/sales.
- Added links to VAT items in tax return lines.
- New page for posting advances on purchases and sales.
- Matching function in cash documents.
- Improved UI for unreliable VAT payers.

1.7 Key Manufacturing Updates (BC27)

Manufacturing in this update wave receives several significant improvements focused on more accurate costs, better management of external processes (subcontracting), and quality.

1. Extended Tools for Subcontracting:

- Improved tracking of external processes: New tools and overviews for more efficient management of outsourced processes within production orders.
- Material requirements management for subcontracting: Improved material flows between you, the subcontractor, and back, ensuring the subcontractor receives the right materials and you have an overview of production status.

2. More Accurate Manufacturing Cost Calculation:

- Inclusion of non-inventory items in costs: New option in Manufacturing Setup to include non-inventory items (e.g., external services, shipping,



fees) in total manufacturing costs. These costs are shown as an additional valuation item related to finished goods output, providing a more accurate picture of actual product costs.

3. Improved Quality Management:

- Quality assessment of incoming goods: New options and tools for assessing the quality of components and materials received from suppliers, ensuring materials meet standards and minimizing defects in production.

4. Flexibility and Management of Production Orders:

- Reopening completed production orders: It is now possible to reopen a completed production order and make necessary corrections or additional adjustments, greatly increasing flexibility in case of errors or additional work.
- Bulk status changes: Now possible to change the status of multiple production orders directly from the overview.

5. Sustainability and Scope 3 Emissions:

Although not a direct manufacturing feature, the Sustainability module now introduces tracking:

- **Scope 3 for manufacturing (from January 2026):** Processes for tracking Scope 3 emissions related to assembly, transfers, and manufacturing (e.g., subcontractor emissions) will be automated, which is key for modern ESG reporting.



1.8 Overview of Key Enhancements in Each Wave for Dynamics 365 Business Central in 2025

Feature / Focus	2025 Release Wave 1 (BC26)	2025 Release Wave 2 (BC27)
<i>Primary Focus</i>	AI transformation and core efficiency.	Process depth, quality management, and accuracy.
<i>Artificial Intelligence (AI)</i>	Sales Order Agent: Automates sales order intake from emails. Payables Agent: Automates purchase invoice processing.	Advanced Payables Agent: Smarter matching of purchase invoices to orders, including more complex cases.
<i>Warehouse Management</i>	Improved use of Warehouse Put-away for production output. Added option to Block item/variant for production output.	Improved picking efficiency: Support for wrist-mounted scanning devices for faster and more accurate picking.
<i>Orders & Purchasing</i>	Concurrent inventory posting: Multiple users can simultaneously create item entries for faster processes.	Strategic project purchasing: Project managers can create purchase orders and item reservations directly from project requests.
<i>Quality & Operations</i>	Reopening completed production orders (key feature for manufacturing flexibility, was part of the package).	Quality Management: Ability to define sampling and testing plans for finished products and block untested goods.
<i>Data Analysis</i>	New analytical Power BI apps and improved reports with Excel layouts .	Copilot in Analysis: Enhanced contextual chat with Copilot to include data from related tables (e.g., supplier name in item overview).

